## POSITION DESCRIPTION

Accurate advice is provided within two days of request	Provide advice to technical officers of the Ministry of Administration requirements	Customer Service (Client Service) i.
Performance Measures/Outcomes	Major Activities/Duties	Key Result Area/Major 1 Responsibilities
	o KDP, MOP and Divisional Plan)	<ul> <li>15. KEY ACCOUNTABILITIES (Include linkage to KDP, MOP and Divisional Plan)</li> <li>KDP/KPA:</li> <li>MOP Outcome:</li> <li>Divisional/Departmental/Unit Plan:</li> </ul>
	14. Without Referral to Manager i. Routine tasks ii.	i. MOP preparation and progress report ii. Personal matters related to NCS iii. Budget preparation iv. Personal matters related to NCS v. HRM framework vi. Preparation of Cabinet papers
	12. External Stakeholders: i. All Ministries ii. SOEs iii. Public (Customers)	11. Internal Stakeholders: i. Staffs ii. Donors iii. PSC
	10. Legal:	9. Financial: Nil
service to all	Primary Objective of the Position: To ensure that the Ministry enhances and sustains a quality service to all Position Overview	<ul><li>7. Primary Objective of the Position: To ensure t</li><li>8. Position Overview</li></ul>
), HoDs	Direct Reports: Secretary Assistant Secuetary, HoDs	5. Reports To: Secretary 6.
Division: Admin	Salary Level: Level 4 4.	2. Position Title: Deputy Secretary 3.
	Development	<ol> <li>Ministry: Ministry of Line &amp; Phoenix Islands Development</li> </ol>

This position description provides a comprehensive, but not exhaustive, outline of the key activities of the role. It is an expectation that you may be required to perform additional duties as required.





This position description provides a comprehensive, but not exhaustive, outline of the key activities of the role. It is an expectation that you may be required to perform additional duties as required.



Date of issue:

26/6/24

3. Attributes - Efficient - Effective - Innovative - Creative - Approachable	<ul> <li>2. Skills:</li> <li>Speaking talk to others to convey information effectively</li> <li>Active Listening</li> <li>Social perceptiveness</li> <li>Monitoring</li> <li>Critical thinking</li> <li>Learning strategies</li> <li>Negotiation</li> <li>Persuation</li> </ul>	17.2 Key Attributes (Personal Qualities):  1. Knowledge  - Customer and personal service  - Administration and management  - Personnel and Human resources	Job Training: Prerequisite:

This position description provides a comprehensive, but not exhaustive, outline of the key activities of the role. It is an expectation that you may be required to perform additional duties as required.



