

## POSITION DESCRIPTION

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2. Position Title: De	puty Secretary	3. Salary Level:	L4 4	Division: Administration
5. Reports To: Se	cretary	6. Direct Reports:	Secretary	A
Objective of dir	ection in the delive	ery of a substantial ar		arding the management and strategic inhancing the strategic direction of the dinitiatives.
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Financial:	Nil		Legal	All Relevant Legislation Administered by the MICT
Internal Stakeholders:	All Division	onal HODs	External Stakeholders:	<ul> <li>All Ministries</li> </ul>
, *	MICT's S	OEs		<ul> <li>All Government Agencies</li> </ul>
				• PSC
				• NGOs
				<ul> <li>Shipping Lines</li> </ul>
				<ul> <li>Airline Industry</li> </ul>
				• ISPs
To be referred to Manag	ger: • New A		To be referred to Manage	Sharing of the Ministry's strategic direction
	<ul><li>Preparation of Cabinet Papers</li><li>Staff Disciplinary</li></ul>			<ul> <li>Finalisation of advises to stakeholders</li> </ul>
		endations	ī	<ul> <li>Establishment of policy and regulatory frameworks</li> </ul>

This position description provides a comprehensive, but not exhaustive outline of the key activities of the role. It is an expectation that you may be required to perform additional duties as required.

Approved by: Secretary Date of Issue: 13th May 2022

Key Result Area/Major Responsability Major Activities/Duties **Performance Measures/Outcomes** Ministry Annual Budget Draft Annual Budget submitted on time Apply a thorough understanding of (due date will be communicated by recurrent and development budget Secretary) terminology, policies, and processes to Sound budget advice is provided on a planning. forecasting and budaet timely basis (quarterly or as needed by preparation and management Secretary) · Understand and promote the role of sound financial management and its impact on organisational effectiveness Strategic Planning Strategic policy initiatives are delivered · Identify and overcome barriers to collaboration with internal and external stakeholders · Ensure effective governance systems are in place to guarantee quality analysis and reform · Provide strategic policy advice to the in respect to major Secretary administrative issues, National Condition of Service, and the Ministry's other policy issues People Management Staff productivity, engagement and Generate enthusiasm and commitment innovation continues to grow to goals and assist in cascading understanding throughout the Ministry · Communicate the parameters and expectations surrounding ministerial strategies · Assist in the creation of culture of confidence and trust in future direction of the Ministry This position description provides a comprehensive, but not exhaustive outline of the key activities of the role. It is an expectation that you may be required to

perform additional duties as required.

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THE RESERVE OF THE PARTY. Position Qualification Requirement Level of Academic Qualification: • Master's degree in a relevant discipline (PQR) Mandatory Work Experience: • 5 years managerial and/or administrative experience at a senior management level Ór 7 years managerial experience at a middle management level Personal Attributes: **Key Attributes:** Display Resilience and Courage Act with Integrity Manage Self Value Diversity Relationships: Communicate Effectively Commit to Customer Service Work Collaboratively Results: Plan and Prioritise **Deliver Results** Think Critically **Demonstrate Accountability** People Management

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Inspire Direction and Purpose Manage and Develop People

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- Establish and promote a culture which encourages initiative and emphasises the value of continuous improvement
- Ensure performance development frameworks are in place to manage staff performance, drive development of the ministry and undertake succession planning
- Instil a sense of urgency around addressing and resolving team and individual performance issues

## **Customer Service**

- Create a culture which embraces high quality customer service across the ministry, ensuring that management of systems and processes drive service delivery outcomes
- Ensure that responsiveness to customer needs is central to the ministry's strategic planning processes
- With the collaboration of all HODs, manage overall performance standards for service delivery across the ministry and monitor compliance
- Applying effective influencing skills to achieve outcome
- Applying effective influencing skills to achieve outcomes in an environment where implementation might be reliant on other divisions and/or government ministries/agencies but there is no line authority over these other ministries/agencies
- Anticipating and responding to issues likely to affect the delivery or priority of the Ministry's relevant objectives. This might mean
  working outside normal working hours from time to time.

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